



**PRINCE WILLIAM COUNTY
COMMUNITY MENTAL HEALTH, DEVELOPMENTAL DISABILITIES
AND SUBSTANCE ABUSE SERVICES BOARD**

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BOARD MEMBERS PRESENT:

Voneka Bennett, Deanna Bayer, Dr. William Carr, Vicky Castro, Bradley Marshall, Patrick Sowers

BOARD MEMBERS ABSENT:

John O’Leary, Timothy Oshiki, Francis Rath

STAFF PRESENT:

Sherry Bowman, Janet Hall - Office of the Executive Director

Division Managers:

Sara Wheeler – Adult and Family Services; Jackie Turner – Developmental Disability Services; Elise Madison – Emergency Services; Mike Goodrich - Administrative Services; Tanya Odell –Youth Services, Elizabeth Dugan – Quality Improvement; Robyn Fontaine – Finance

CS Staff:

Heidi Cruz – Finance; Lauren Kiefert – Adult and Family Services, Opioid Response

GUESTS PRESENT

Pat Victorson- NAMI Prince William

Hope Sievers – Virginia Department of Health

Martha C. – Citizen

Jessica N. - Citizen

Kevin Lowrie – PWC DoIT

PRESS PRESENT:

None

OPENING: The regular meeting of the Community Services Board was convened on September 19, 2024, at 6:30 p.m. in the Powell’s Creek Conference Room, James J. McCoart Government Center, 1 County Complex Court, Prince William, VA.



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CITIZEN'S TIME:

Pat Victorson- NAMI Prince William

Ms. Victorson shared the following:

--Tuesday there was a webinar sponsored by VOICE at the Keller Center on addiction and stigma. Tonight, there is a follow up webinar on addiction and fentanyl.

--NAMI has a small grant from the Prince William Health District. They are working on an opioid project that entails expanding the content within the NAMI course materials to include drug abuse, substance abuse and co-occurring. They will add that packet to the Family-To-Family classes. They are also expanding the amount of information to parents who take the Challenging Behavior course.

--There is a course offering in the fall with holistic health programs. There will be 2 workshops: November 9th is virtual / November 16th is in person with a healthy meal and chair yoga.

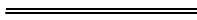
--Would like to commend Heather Martinsen and her Prevention team. They put on a wonderful conference today at GMU as part of the Trauma Informed Care Coalition. Ms. Victorson said she wrote a lot down and found it very valuable. Added that they are doing a terrific job in the community.

--Oct 17 there is a Northern Virginia Coalition for Refugee Wellness conference at Potomac Health Center. The NAMI Dari speaking AmeriCorps intern is doing 2 sessions for the Dari community in October and looking to do a resource fair for that community as well.

--9/30 there is a session run by public safety at the Kelly building on policing and the mental health community.

--NAMI on Campus Club program had 57 participants at Woodbridge Senior High School, and 30 participants at Forest Park for their first meetings.

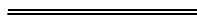
--Martha C., a resident of Prince William County, attended to share what she described as a firsthand accounting of a situation and to ask for guidance for her friend, Jessica, who was also in attendance. The information shared was domestic in nature and contained issues pertaining to law enforcement, courts, mental illness, and abuse. Contact information was exchanged between the board and the resident.



STAFF TIME

--Sara Wheeler shared that last Friday in celebration of Recovery Month there was an event at Ferlazzo called Recovery Rocks. There were about 120 people that came out for it and celebrated those in recovery. Heading up to the event, workshops were held for individuals in recovery who wanted to learn about how to share their story. Three participants shared their stories.

--Jackie Turner shared comments from a parent about Developmental Disability Support Coordinator, Rachel Martin. The parent shared that it has been challenging caring for his son and because of Rachel's communication and assistance, he was able to seek residential services for his son. He further stated that Rachel took the time to get to know his son and he feels she really supported both of them. The parent said without reservation, that Rachel is the best representative of the county that he has encountered.



RESOLUTION 24-09R1-01

MOTION: Marshall

SECOND: Bayer

The Prince William County Community Services Board does hereby approve the minutes of July 18, 2024.

Vote:

Ayes-Bayer, Castro, Sowers

Nays-0

Abstained-Bennett, Carr, Marshall

Absent During Vote-0

Absent From Meeting—O’Leary, Oshiki, Rath

PRESENTATION: Opioid Abatement Authority – Sara Wheeler, Lauren Kiefert, Hope Sievers

Lauren Kiefert, the CS Opioid Response Program Manager and Hope Sievers from the Virginia Department of Health, Prince William Health District co-presented Opioid Epidemic and Response in PWC where they explained the 10-month Opioid Needs Assessment data, interviews, listening sessions, and current opioid response efforts. Also presented was the Opioid Abatement Authority settlements and grants, and projects that are under consideration such as youth prevention and education after-school programming, ADC support staff, Leave Behind Bags, parent social media campaign, harm reduction kiosks, training aids and equipment for PD CIT program, Veteran’s Docket position, and support for families impacted by opioid use disorders.

DISCUSSION ITEMS:

Nominating Committee for Officers

Dr. Carr and Mr. Sowers volunteered for the Nominating Committee

Appointment of Executive Director Evaluation Committee

Ms. Bennett and Mr. Marshall volunteered for the Executive Director Evaluation Committee

Performance Measures Report – Beth Dugan

Ms. Dugan shared that per the state performance contract between Prince William Community Services (CS) and the Department of Behavioral Health and Developmental Services (DBHDS), PW CS is measured monthly on a variety of performance indicators that DBHDS has identified as being indicative of the quality of our services.

Ms. Dugan shared measures through the third quarter of FY24 for Adult Suicide Risk Assessment (18 and older), Child Suicide Risk Assessment (6 – 17 years old), Appointment Offered within 10 Business Days, Same Day Access Client Kept Appointment Within 30 Calendar Days, Engagement in SUD Services, PWC DLA Assessment, DD Enhanced Case Management Face-To-Face Visits, DD Enhanced Case Management In Home Visits, and DD Enhanced Case Management Telehealth/Face-To-Face Visits.

Ms. Dugan shared that 6 licensing reviews were completed since the April board meeting which includes a DBHDS annual licensing review of 2 SUD services (IOP and SAOP) with no citations and 4 I/DD mortality reviews resulting in 1 CAP with 2 citations.

Policies and Procedures Intensive Care Coordination (ICC) – Beth Dugan

Ms. Dugan reviewed an addition to the Policy and Procedure Manual for Intensive Care Coordination which is part of grant that requires CS to develop policies around that service. This grant is under the Youth Behavioral Health and Recovery Services program.

FY24 4th Quarter Accounts Receivable Report-Mike Goodrich

Mr. Goodrich presented the FY24 4th Quarter Accounts Receivable Report with a comparison of fee revenues, client fees/debt set off, and aged accounts receivable. The outstanding receivables at the end of the 4th Quarter was \$1,743,426. This was \$160,688 less than the 3rd quarter. Staff are working the oldest ones first.

FY24 4th Quarter Financial Report-Robyn Fontaine

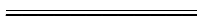
Ms. Fontaine shared the FY24 4th Quarter Financial Report. The revised budget totaled \$85.8 million. This includes the FY 2023 Carryover, FY 2024 budget appropriations for new funds, and FY 2024 budget transfers to the Crisis Receiving Center (CRC) capital project per the CS Board and the Board of County Supervisors approved resolutions. Expenditures: “% of Budget Utilization 89%”, and Revenues: “% of Budget Received 87%”.

FY24 4th Quarter Services Report-Mike Goodrich

Mr. Goodrich presented the FY24 4th Quarter Services Report and shared the total un-duplicated clients for FY24 decreased 3.8% from FY23 and totaled 11,255 for FY24.

Crisis Receiving Center Update - Mike Goodrich

Mr. Goodrich shared that the project is on target, on budget, and construction is going well. 83.9% is spent and committed. Mr. Goodrich indicated that he and staff go out there every 2 weeks. Pictures were shared showing the curved wall, and the sprinkler heads which he noted were flexible and can be moved for repairs, ceiling tile replacements, etc. Ms. Bowman added that it is the cleanest construction site you could ever see. Mr. Goodrich explained that there is no update on the IMD but that everyone is working on the issues and legislative pieces with PWC senior management and state representatives.



OPEN ITEMS:

None



DEPUTY DIRECTOR’S TIME:

--Ms. Bowman shared that CS is wrapping up the annual staff evaluations and approximately 470 evaluations are going through the system.

--Ms. Bowman indicated that there are a lot of events going on right now. The 7th annual self-care picnic is tomorrow at Brentsville. It’s a fun cook-out that gets staff out and connected with each other. Also, for Recovery Month (September) there was a National Walk for Recovery on September 5 in DC. Some staff went in matching T-Shirts and walked. Also, for Recovery

Month, memorial flags were placed outside Sudley North and Ferlazzo to honor the lives of those lost to opioids and raise awareness in the community. Recovery Rocks was last Friday as Sara mentioned. CS recently launched a recovery hotline to assist those struggling with addiction and their families by providing necessary support, and CS has a public awareness radio campaign in English and Spanish.

--Ms. Bowman shared information about the Transformation Management Office and the RISE presentations. (Recognizing Innovations in Service Excellence) Lisa Madron heads the TMO office, and they are asking agencies to come in and talk about what they are doing. Through Ms. Madron's encouragement, CS has 7 presentations. (So far, 3 have been done: Trauma Therapy, Crisis Response System, and MAT and OBAT. Four more are coming up: Peer Internship Project, Leadership and Professional Development, Stepping Up, which is a national initiative focusing on reducing over-incarceration of people with mental illness, and the System of Care grant (Youth Behavioral Health and Recovery Services program).

--Ms. Bowman also mentioned the VACSB that is coming up in a couple of weeks in Roanoke.

BOARD MEMBERS' TIME:

VICKY CASTRO

Ms. Castro shared that she appreciated the presentations today. She also shared that on August 19, she was present to award two employees the Employee of the Quarter Award. Ms. Castro highlighted that the employees, Juan Kim and Carlos Lopez, both established a rapport with an individual whose needs were previously misunderstood at a different treatment center. The nomination summarized that their cultural behavior, their culturally competent approach as well as speaking with the client and his family in their native language profoundly impacted his outcome. He was able to move into an independent apartment where he is thriving.

DEANNA BAYER

Mx. Bayer expressed her gratitude to staff at all levels and for giving a voice to those without a voice. She expressed that this is not a job, but a dedication. She added that she always feels humbled.

BRADLEY MARSHALL

Mr. Marshall thanked the team for the opioid presentation adding it is great to see the symphony of efforts. He also thanked Ms. Dugan, Mr. Goodrich, and Ms. Fontaine for the updates and said he is looking forward to the conference.

PATRICK SOWERS

Mr. Sowers shared that he attended the first housing board meeting. He also elaborated some on the citizen discussion he later had with the guests regarding possible resources.

VONEKA BENNETT

Ms. Bennett thanked all CS staff for their work. She also thanked the team for the opioid presentation, said she was looking forward to conference, and thanked everyone for a great meeting.

ADJOURNMENT

RESOLUTION 24-09R1-02

MOTION: Marshall

SECOND: Sowers

Vote:

Ayes-Bayer, Bennett, Castro, Marshall, Sowers

Nays-0

Abstained-0

Absent During Vote-Carr

Absent From Meeting—O’Leary, Oshiki, Rath

Adjourn time: 8:22 PM
