



PWA CoC Provider Report Card (PRC)
FY2022 Annual Report Summary
Report Period: 7/1/2021 – 6/30/2022

- **Data Quality Measures**
 - Completeness of required data elements: All project types met the goal for the year with 3 out of 5 reaching 100% completion
 - Timeliness of data entry: The current goal for all project types is for 75% of all enrollments to be opened in HMIS within 0 to 3 calendar days of project entry
 - 2 out of 5 project types met the goal for the quarter
 - ES projects have exceeded the goal each quarter
 - This is an area of improvement for PH projects
- **Counts of Persons Served**
 - Total Persons Served: 776 (518 adults & 258 children)
 - Chronically Homeless: 137 (18% of the population)
 - Disabling Condition: 313 (40% of the population)
 - Transition Age Youth: 43 (6% of the population)
 - Veterans: 26 (3% of the population)

Project Type	Total Persons	Households	Adults	Children
ES - FAM	271	77	112	159
ES - IND	254	254	253	1*
RRH	396	197	236	160
PSH	44	41	42	2
OPH	11	11	11	0

**There was one unaccompanied minor served in ES IND this quarter*

- **Lengths of Stay**
 - Leavers: 456 total leavers (303 adults & 153 children)
 - 3 out of 5 project types met the goal for the year
 - This is an area of improvement for ES projects
 - Stayers: 320 total stayers (215 adults & 105 children)
 - 4 out of 5 project types met the goal for the quarter
 - This is an area of improvement for RRH projects
- **Destination at Exit**
 - Goal Outcomes
 - ES-FAM: 3 out of 5 goals met
 - ES-IND: 4 out of 5 goals met
 - RRH: 3 out of 4 goals met
 - PSH: 0 out of 3 goals met
 - OPH: 0 out of 3 goals met

- Outcome Highlights
 - ES-FAM: 192 total persons exited (83 adults & 109 children)
 - 71% positive exits (goal is 70%)
 - ES-IND: 185 total persons exited (184 adults & 1 unaccompanied youth)
 - 63% positive exits (goal is 60%)
 - RRH: 247 total persons exited (149 adults & 98 children)
 - 79% positive exits (goal is 85%)
 - PSH: 5 total persons exited (adults only)
 - 33% positive exits (goal is 80%)
 - OPH: 4 total persons exited (adults only)
 - 67% positive exits (goal is 80%)
- **Income & Benefit Growth**
 - Goal Outcomes
 - ES-FAM: 2 out of 4 goals met
 - ES-IND: 3 out of 4 goals met
 - RRH: 1 out of 4 goals met
 - PSH: 2 out of 4 goals met
 - OPH: 3 out of 4 goals met
 - Outcome Highlights
 - ES-FAM: 83 adult leavers
 - 54% of adults at exit maintained, gained, or increased income (goal is 55%)
 - ES-IND: 184 adult leavers
 - 61% of adults at exit maintained, gained, or increased income (goal is 55%)
 - RRH: 149 adult leavers
 - 64% of adults at exit maintained, gained, or increased income (goal is 75%)
 - PSH: 33 adults with annual assessment
 - 82% of adults at the point of annual assessment maintained, gained, or increased income (goal is 55%)
 - OPH: 4 adults with annual assessment
 - 100% of adults at the point of annual assessment maintained, gained, or increased income (goal is 55%)
- **Coordinated Entry System (CES)**
 - Total CES Calls: 12,575
 - Top three call types:
 - General information: 32%
 - “Other” calls: 19%
 - Diversion: 16%
 - Total referrals made to CoC programs: 2,104
 - Call Averages
 - Monthly: 1048 calls
 - Daily: 48 calls
 - Hourly: 5 calls (goal is 4 per hour)