



PROVIDER REPORT CARD SUMMARY

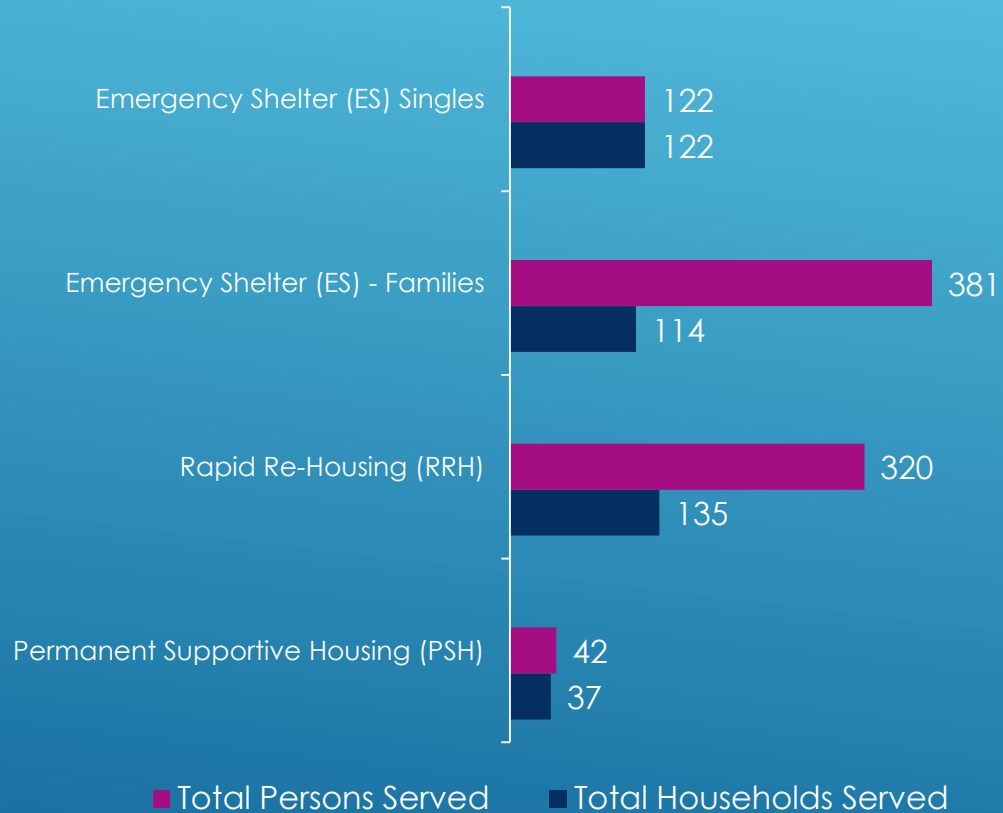
Reporting Period: FY2020 (7/1/2019 – 6/30/2020)

ANTICIPATED DATA IRREGULARITIES DUE TO COVID-19

- ▶ The Homeless Services Division anticipates data irregularities to be seen in the FY20 QTR4 report card and moving forward due to the COVID-19 pandemic
- ▶ Outlined below are the measurements predicted to be affected the most:
 - ▶ Increases in Lengths of Stay (particularly for Emergency Shelter & Rapid Rehousing)
 - ▶ Increases in “negative” exit destinations; particularly for Emergency Shelter
 - ▶ Decreases in Employment Rates (across project types)

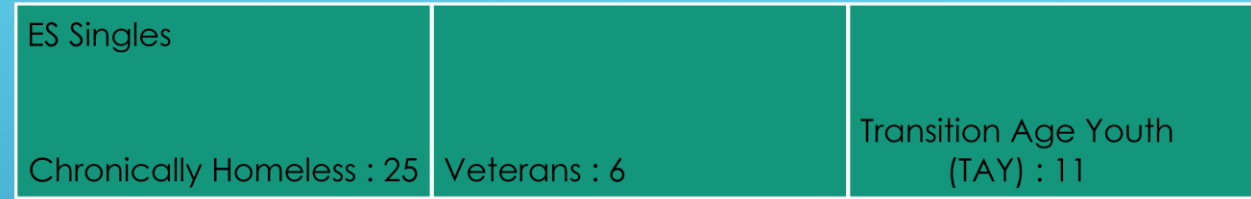
Total Persons and Households Served by Project Type

**Excluding DV and Overnight Shelter*

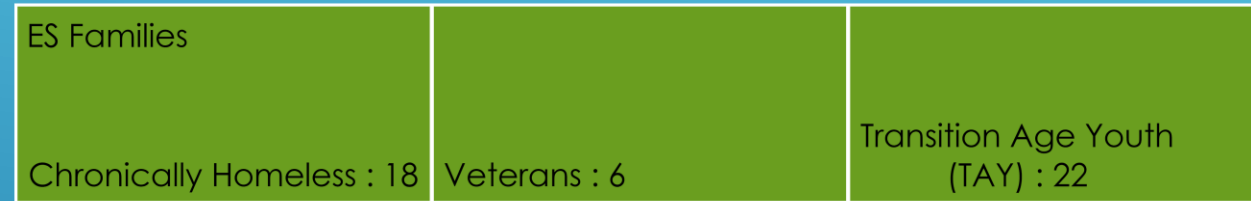


Total Persons Served from the Most Vulnerable Populations by Project Type

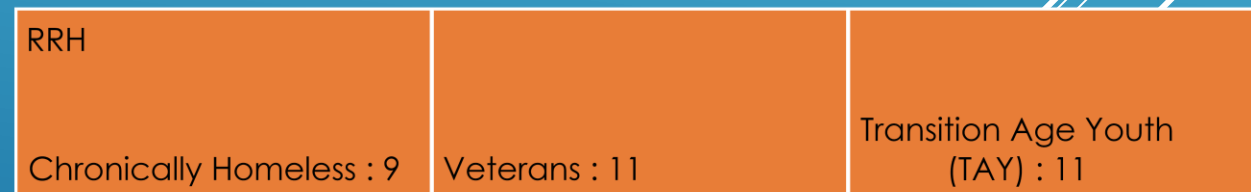
Emergency Shelter – Singles



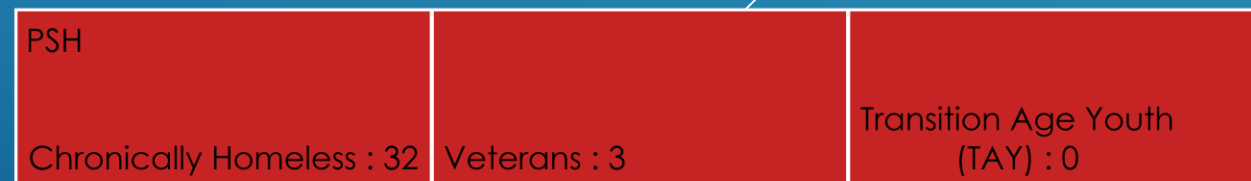
Emergency Shelter - Families



RRH



PSH



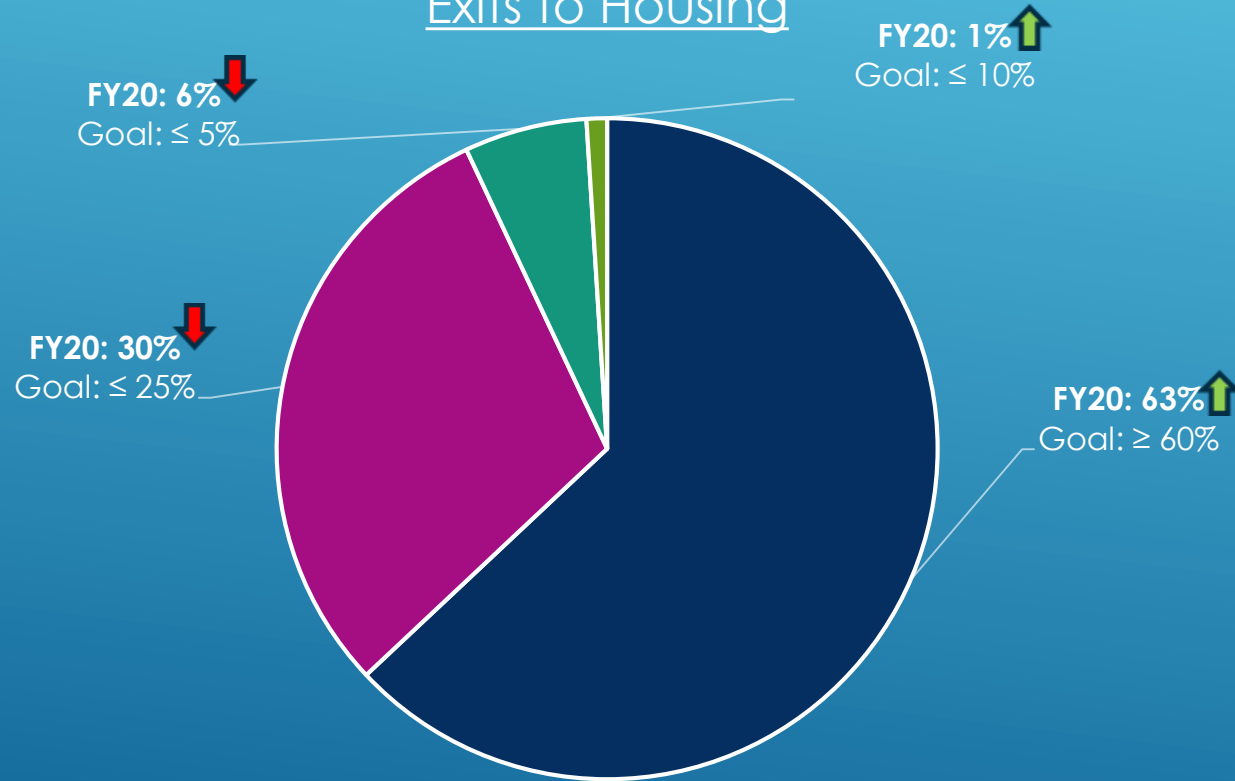
ES – SINGLES

Total Persons Served: 122

Total Persons Exited: 101

Median Length of Stay(Goal: ≤ 60): 74 days ↓

Exits to Housing



- Permanent Destinations
- Temporary Destinations
- Institutional Settings
- Other

▶ INCOME AT EXIT

- ▶ Employment Rate at Exit : 34% ↓
 - ▶ Goal: ≥ 35%
- ▶ Any Other Cash Income* : 26% ↓
 - ▶ Goal: ≥ 30%
- ▶ Maintained/Increased : 57% ↑
 - ▶ Goal: ≥ 55%

▶ RECEIPT OF BENEFITS

- ▶ SNAP at Exit : 29% ↓
 - ▶ Goal: ≥ 40%
- ▶ Any Noncash Benefits at Exit** : 29% ↓
 - ▶ Goal: ≥ 30%

*Any Other Cash Income: samples include SSI, SSDI, and Alimony, but does not include employment earned income.

** Any Noncash Benefits: samples include, SNAP, WIC, TANF-Childcare.

EMERGENCY SHELTER – SINGLES QUARTERLY COMPARISON

FY2020	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
Persons Served	58	57	44	39	122
Median Length of Stay	50 days	69 days	89 days	58 days	74 days

Exit Destinations (All Persons)	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
Permanent Housing	51%	51%	68%	96%	63%
Temporary Housing	27%	35%	29%	2%	30%
Institutional	7%	10%	3%	2%	6%
Other	15%	4%	0%	0%	1%

Income at Exit (Adults Only)	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
Employment Rate at Exit	19%	31%	50%	40%	34%
Any other Cash Income	44%	18%	8%	42%	26%
Maintained/Increased Income	58%	47%	58%	82%	57%

Benefits at Exit (Adults Only)	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
SNAP	40%	31%	12%	23%	29%
Any Noncash Benefits	40%	31%	12%	23%	29%

*Annual counts are unduplicated

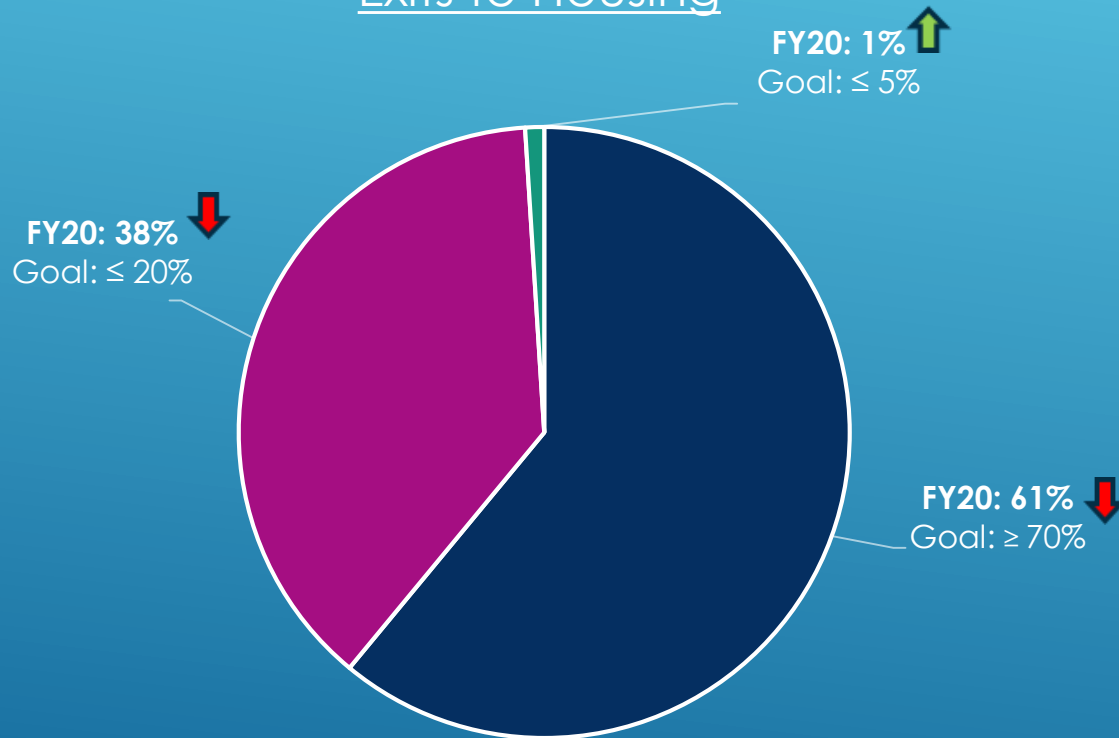
ES – FAMILIES

Total Persons Served: 381

Total Persons Exited: 324 (145 Adults, 179 Children)

Median Length of Stay (Goal: ≤ 90): 68 days ↑

Exits to Housing



- Permanent Destinations
- Temporary Destinations
- Institutional Settings

▶ INCOME AT EXIT

- ▶ Employment Rate at Exit : 40% ↓
 - ▶ Goal: ≥ 50%
- ▶ Any Other Cash Income* : 23% ↓
 - ▶ Goal: ≥ 25%
- ▶ Maintained/Increased : 56% ↑
 - ▶ Goal: ≥ 50%

▶ RECEIPT OF BENEFITS

- ▶ SNAP at Exit : 44% ↑
 - ▶ Goal: ≥ 40%
- ▶ Any Noncash Benefits at Exit** : 47% ↑
 - ▶ Goal: ≥ 40%

*Any Other Cash Income: samples include SSI, SSDI, and Alimony, but does not include employment earned income.
** Any Noncash Benefits: samples include, SNAP, WIC, TANF-Childcare.

EMERGENCY SHELTER – FAMILIES QUARTERLY COMPARISON

FY2020	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
Persons Served	179	149	153	129	381
Median Length of Stay	62 days	43 days	73 days	124 days	68 days

Exit Destinations (All Persons)	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
Permanent Housing	36%	72%	70%	75%	61%
Temporary Housing	53%	28%	30%	25%	38%
Institutional	3%	0%	0%	0%	1%
Other	8%	0%	0%	0%	0%

Income at Exit (Adults Only)	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
Employment Rate at Exit	35%	33%	45%	41%	40%
Any other Cash Income	27%	34%	6%	29%	23%
Maintained/Increased Income	57%	64%	48%	54%	56%

Benefits at Exit (Adults Only)	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
SNAP	52%	37%	29%	62%	44%
Any Noncash Benefits	52%	37%	30%	75%	47%

*Annual counts are unduplicated

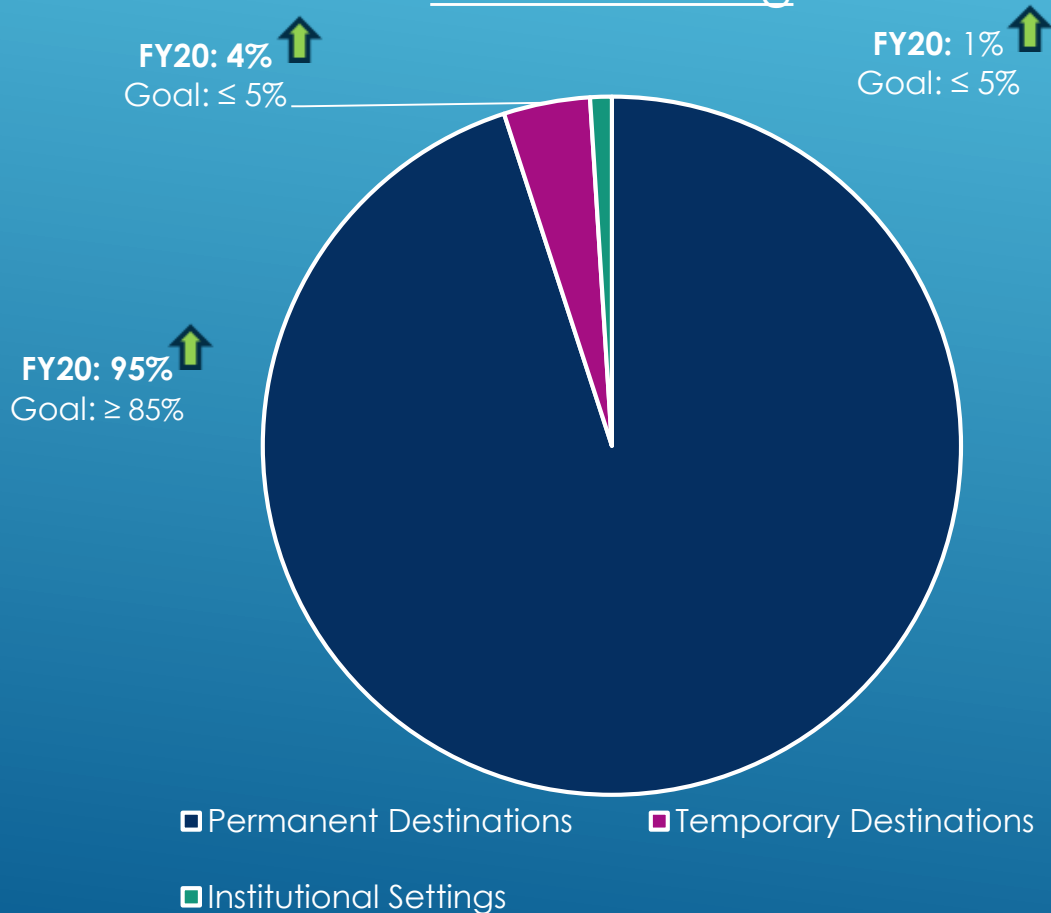
RAPID RE-HOUSING

Total Persons Served: 320




Total Persons Exited: 158 (91 Adults, 67 Children)

Median Length of Service (Goal: ≤ 180): 163 days 



Exits to Housing



▶ INCOME AT EXIT

- ▶ Employment Rate at Exit : 60% 
 - ▶ Goal: ≥ 70%
- ▶ Any Other Cash Income* : 16% 
 - ▶ Goal: ≥ 35%
- ▶ Maintained/Increased : 69% 
 - ▶ Goal: ≥ 55%

▶ RECEIPT OF BENEFITS

- ▶ SNAP at Exit : 40% 
 - ▶ Goal: ≥ 40%
- ▶ Any Noncash Benefits at Exit** : 41% 
 - ▶ Goal: ≥ 40%

*Any Other Cash Income: samples include SSI, SSDI, and Alimony, but does not include employment earned income.

** Any Noncash Benefits: samples include, SNAP, WIC, TANF-Childcare.

RAPID RE-HOUSING (RRH) QUARTERLY COMPARISON

FY2020	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
Persons Served	183	162	177	185	320
Median Length of Stay	174 days	178 days	242 days	126 days	163 days

Exit Destinations (All Persons)	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
Permanent Housing	99%	75%	99%	100%	95%
Temporary Housing	1%	6%	1%	0%	4%
Institutional	0%	3%	0%	0%	1%
Other	0%	16%	0%	0%	0%

Income at Exit (Adults Only)	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
Employment Rate at Exit	71%	78%	57%	21%	60%
Any other Cash Income	12%	6%	24%	29%	16%
Maintained/Increased Income	83%	83%	71%	44%	69%

Benefits at Exit (Adults Only)	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
SNAP	41%	25%	55%	33%	40%
Any Noncash Benefits	41%	29%	55%	33%	41%

*Annual counts are unduplicated

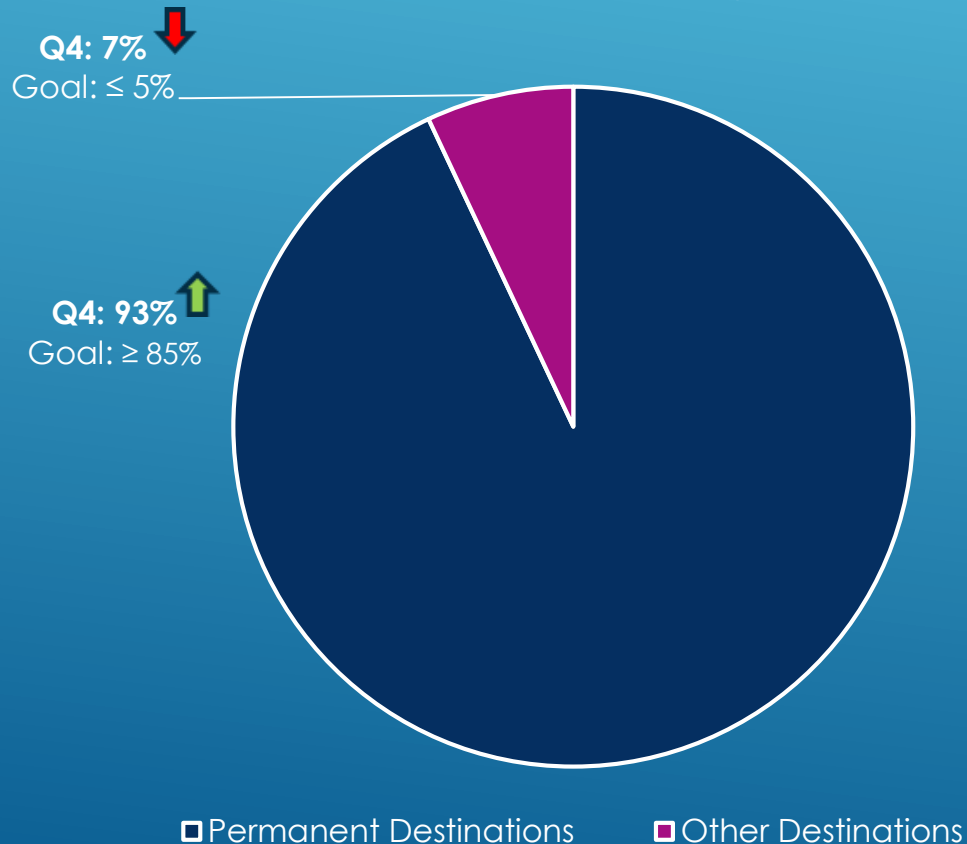
PERMANENT SUPPORTIVE HOUSING

Total Persons Served: 42 (39 adults, 3 children)

Total Persons Exited: 7 (6 adults, 1 child)

Median Length of Stay: 425 days

Exits to Housing



▶ INCOME AT EXIT

- ▶ Employment Rate at Exit : 0% ↓
 - ▶ Goal: ≥ 20%
- ▶ Any Other Cash Income* : 92% ↑
 - ▶ Goal: ≥ 55%
- ▶ Maintained/Increased : 92% ↑
 - ▶ Goal: ≥ 55%

▶ RECEIPT OF BENEFITS

- ▶ SNAP at Exit : 17% ↓
 - ▶ Goal: ≥ 75%
- ▶ Any Noncash Benefits at Exit** : 17% ↓
 - ▶ Goal: ≥ 75%

*Any Other Cash Income: samples include SSI, SSDI, and Alimony, but does not include employment earned income.

** Any Noncash Benefits: samples include, SNAP, WIC, TANF-Childcare.

PERMANENT SUPPORTIVE HOUSING (PSH) QUARTERLY COMPARISON

FY2020	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
Persons Served	39	39	39	39	42
Median Length of Stay	550 days	No Leavers	143 days	175 days	425 days

Exit Destinations (All Persons)	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
Permanent Housing	100%	No Leavers	0%	100%	93%
Temporary Housing	0%	No Leavers	0%	0%	0%
Institutional	0%	No Leavers	0%	0%	0%
Other	0%	No Leavers	100%	0%	7%

*Annual counts are unduplicated

Income at Exit (Adults Only)	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
Employment Rate at Exit	0%	No Leavers	0%	0%	0%
Any other Cash Income	100%	No Leavers	100%	67%	92%
Maintained/Increased Income	100%	No Leavers	100%	67%	92%

Benefits at Exit (Adults Only)	Quarter 1	Quarter 2	Quarter 3	Quarter 4	*Annual
SNAP	0%	No Leavers	100%	33%	17%
Any Noncash Benefits	0%	No Leavers	100%	33%	17%