



CUSTOMER SERVICE BULLETIN

Issue 1 March 30, 2020

Credit Card Payments Now Accepted

Dear Customers and Industry Partners,

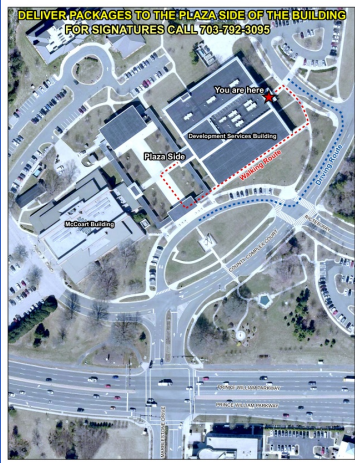
We want to reassure you that we take the health and well-being of our community, customers, and industry associates very seriously. Like you, we're closely monitoring the ongoing effects of the Coronavirus (COVID-19) pandemic.

We miss seeing you in Development Services, but we're still open online. To that effect, we are pleased to share that we are now able to receive payments via credit card over the 'phone.

We hope this new service is of value to you. Please do not hesitate to contact me or staff, with any comments or concerns.
Sincerely,

Wade A. Hugh
Director

703-792-7346
whugh@pwcgov.org



Development Services Drop Off

Applications are being accepted via Drop-Off and other mail services. The Drop-Off container is located on the Plaza side entrance side of the Development Services Building.

Full instructions are [here](#)
703-792-6930 DDS@pwcgov.org

County Partner Updates...

ADDRESSING & PERMITS

Address Validations are required on all commercial properties including alteration/repairs when applying for a permit and are now being processed online via email pwcmaps@pwcgov.org.

Contact [GIS](#) for more information and all general inquiries:
703-792-6840 pwcmaps@pwcgov.org



[Recent Industry Partner News...](#)

Find the latest VA DEQ Stormwater Construction General Permit Reissuance and Permit Expiration information [here](#).

For Prince William Service Authority Operation Guidance click [here](#).



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